



STATE DEPARTMENT FOR HOUSING & URBAN DEVELOPMENT

KENYA NATIONAL BUREAU OF STATISTICS 2023/24 KENYA HOUSING SURVEY

Makao Fiti, Maisha Bora



These Statistics are collected in accordance with the Statistics Act 2006.
Information supplied on this form shall be treated as **confidential**

2023/24 KENYA HOUSING SURVEY

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COUNTY GOVERNMENT

INSTITUTIONAL AND REGULATORY FRAMEWORK QUESTIONNAIRE

1. GENERAL PARTICULARS OF THE INSTITUTION

1.1 Name of Institution :

1.2 Postal Address :

1.3 Physical Location:(Street name)..... Building Name

Building Number Floor Number

GPS Coordinates Latitude Longitude

1.4 Town:

1.5 County Sub-County

1.6 Telephone No:

1.7 Website Address :

1.8 Email Address:

1.9 Contact person:

Name: Designation:

Email address: Tel No:

1.10 Respondent contact details:

Name: Designation:

Email address: Tel No:

WATER SEWERAGE & SERVICE PROVIDERS (WSSP)

WSSP1: How many applications did you receive for water connections in 2022 and 2023?

2022	2023
_____	_____

WSSP2: Of the ones received, how many were for:

	2022	2023
Residential buildings:	_____	_____
Mixed use building	_____	_____

WSSP3: How many applications did you receive for sewer connection in 2022 and 2023?

2022	2023
_____	_____

WSSP4: Of the ones received, how many were for:

	2022	2023
Residential connection:	_____	_____
Mixed use connection:	_____	_____

WSSP5: What is the percentage of sewer coverage?

	2022	2023
Percentage of sewer coverage:	_____	_____

WSSP6: What are your plans to increase the coverage to residential neighborhood for?

i. Water

ii. Sewer

WSSP7: How much does it cost to connect the sewer line per meter?

KSh: | _____ |

WSSP8: What are the common reasons for declining approval?

Proximity to the main pipeline	1
Failure to pay the requisite fee	2
Illegal/lack of ownership documents	3
Land disputes	4
Court Order	5
Other (Specify)	96

WSSP9: How long does it take for one to get water connections after satisfying all the conditions?

Days: | _____ |

Weeks: | _____ |

Months: | _____ |

WSSP10: How long does it take for one to get sewer connections?

Days: | _____ |

Weeks: | _____ |

Months: | _____ |

WSSP11: What is the average charges for residential:

Water connections:	_____
Sewer connections:	_____

WSSP11_1: What factors do you consider in ensuring fair distribution of tap water to all categories of residential i.e low density, medium density, and high density?

WSSP12: Do you undertake water connections in the informal settlements/slum areas?

Yes	1
No	2

WSSP13: How many cubic metres of water did you dispense to residential areas in 2022 and 2023?

	2022	2023
Volume(M ³):	_____	_____

WSSP13_1: Have smart meters been introduced for water and sewage?

Yes	1
No	2

WSSP14: What challenges are you encountering in facilitating delivery of water?

Aging infrastructure	1
Leaking pipes	2
Financial Constraints	3
Water contamination	4
Staff Fluctuations	5
Population influx	6
Others (Specify)	96

WSSP15: What measures have you put in place to address these challenges?

Improving efficiency	1
Online applications	2
Staff Replacement	3
Fiancial Solicitation	4
Others (Specify)	96

WSSP16: What is your view with regards to rain water harvesting?

WSSP17: To what extent is treated water being used for other purposes other than residential purposes?

Name of person giving information
Designation
Telephone contact
Signature